

TERMS AND CONDITIONS OF THE PROMOTION BiathlonAntholzFriends

1. GENERAL

The following terms and conditions apply to all contracts, purchase orders and bookings. Any exemptions from these terms and conditions must be explicitly confirmed by us in writing.

Solutions S.r.l. and IQUII S.r.l. offers the online sales Service to the organisers of cinematographic, musical, sporting, theatrical and cultural events and entertainment in general.

The update of the list of shows is managed by the Organisers and the events may be subject to changes beyond the control of Soft Solutions S.r.l and IQUII S.r.l., who only periodically monitor the updating of the information.

Soft Solutions S.r.l. and IQUII S.r.l. are not responsible for the Organisation of the single events and for any difficulties or inconvenience caused to the User by the Organiser.

Soft Solutions S.r.l. and IQUII S.r.l. are not responsible for the content and updating of the information on the Organisers' website and in every other form of press release.

2. INITIATIVE: BiathlonAntholzFriends (BAF)

You can participate in the BiathlonAntholzFriends initiative by purchasing the BiathlonAntholzFriends-Card. The BAF-Card identifies the holder as a BiathlonAntholzFriend. This gives participants the opportunity to take advantage of specific offers that are exclusively offered to BiathlonAntholzFriends.

3. COSTS AND DURATION OF THE PROMOTION

Participation in the BAF programme costs €55.00 (incl. 22% VAT) per person and expires annually on 30th April. Offers can only be claimed within the respective time frame. To claim offers after the expiry date, participation must be renewed.

4. BAF - OFFERS, BENEFITS AND CONDITIONS

The BiathlonAntholzFriends initiative includes various offers that can be used by participants. The terms and conditions published for each individual offer apply. Please note the following general conditions:

- The BAF-Card is issued in the name of one person. This person is considered as participant and can take advantage of the offers.
- The BAF-Card is not transferable. If required, the validity of the BAF-Card must be confirmed by presenting a personal identity card.
- By presenting the BAF-Card, on-site offers (souvenir purchase, stadium tour, etc.) can be claimed.
- Souvenir: discounts will be granted on souvenir items only, not on any shipping and service charges.
- Early-bird ticket sales: BAF participants will be given access to the ticket shop two weeks before the official start of sales. Ticket purchase is limited to two tickets per participant and per competition day. Tickets will also be allocated within the early-bird period according to availability and on a "first come, first served" basis and will be subject to availability in the respective ticket categories. In particular, there is no entitlement to a specific ticket category. The general terms and conditions of the ticket shop apply.
- Stadium visit: The discount for stadium tours is limited to two persons.
- Shipping and service fees depend on the offer and are charged independently of discounts.

5. LOSS OF THE BAF-CARD

The loss of the BAF-Card must be reported immediately to the Biathlon World Cup Committee by telephone or e-mail. In this case, participation will remain valid and will continue to be verified by name and address. A copy of the BAF-Card will be issued.

6. PROVISIONS

The Biathlon World Cup Committee reserves the right to suspend, modify or terminate all promotions and offers at any time. Reasons for this may include force majeure, legal or technical reasons and pandemic restrictions.

7. RIGHT OF WITHDRAWAL AND RETURN

Participation in the BAF promotion can be revoked within 5 days of the purchase of the BAF-Card, provided that no service or offer has been claimed during this period.

Cancellation or return is no longer possible after 5 days of purchase or after services/offers have been used.

8. RESERVATION OF SERVICES

Offers and services can only be used after full payment of the BAF-Card has been received, even if the BAF-Card has not yet been sent to the participant (the BAF-Card will be sent 5 days after payment, see "right of withdrawal and return" under point 7).

Services and offers that have not been used within the valid period do not entitle the participant to a refund, cash payment or voucher.

9. DATA PROTECTION

In accordance with article 13 of DGPR 2016/679 on the protection of personal data, data will be treated in accordance with the principles of correctness, legality and transparency as well as with respect to your privacy and your rights. Detailed information can be found in the corresponding data protection declaration.

10. CHANGES

The Biathlon World Cup Committee reserves the right to make any changes to these terms and conditions.