

IBU WORLD CUP BIATHLON ANTHOLZ/ANTERSELVA

20.-23.01.2022

TERMS OF CONTRACT

GENERAL TERMS AND CONDITIONS (AGB) 2021/2022

Biathlon World Cup Committee Antholz
Obertalerstraße 33
39030 Rasen-Antholz

1. GENERAL

The following terms and conditions apply to the purchase of tickets for the BMW IBU World Cup Biathlon Antholz/Anterselva 2022. Deviations require our express written confirmation.

Our partner companies Soft Solution S.r.l. and IQUII S.r.l are providing the platform for online advance ticket sales. All information has been provided and is maintained by the Biathlon World Cup Committee. Soft Solution S.r.l. and IQUII S.r.l only manage the individual processes.

Soft Solution S.r.l. and IQUII S.r.l are not responsible for the organization of the event. They cannot be held liable for any problems or inconvenience caused by the organiser. Soft Solution S.r.l. and IQUII S.r.l are not responsible for the content and updating of the website and other printed matter.

2. CONDITIONS FOR PURCHASING TICKETS

With the purchase of tickets, the purchaser accepts the General Terms and Conditions, the Privacy Policy and the Stadium Regulations of the Biathlon World Cup Committee Antholz and undertakes to comply with them in all respects.

2.1. Purchase of tickets

- Tickets are only valid for the event they were purchased for. They cannot be exchanged or used for another event.
- The purchaser of tickets does not have the right of withdrawal. It is therefore not possible to return tickets.
- All tickets are named tickets and are for the named person only. The purchaser of tickets is obliged to provide the details of all ticket holders for the tickets purchased. The tickets will only be issued once all personal data of the ticket holder have been notified to the organizer. The names of ticket holders can be changed up to 72 hours prior to the start of the event.

- Ticket purchasers may not purchase more than 10 tickets per event day.
- Tickets cannot be reserved in advance. Tickets are not reserved and will not be despatched until payment has been received. Until full payment of requested tickets has been received, the tickets remain the property of the Biathlon World Cup Committee.
- Amending and copying of tickets is prohibited. Tickets that have been amended in any form are no longer valid.
- Once a ticket has been validated at the stadium entrance, the ticket may not be transferred to third parties. On leaving the main entrance, the ticket is no longer valid. Failure to comply with the regulations and misuse of tickets will be punished and will result in withdrawal and expulsion from the venue without entitlement to a refund.
- When tickets are obtained via third party vendors, the same terms apply. The Biathlon World Cup Committee also accepts no liability whatsoever for the non-receipt of valid tickets or for the receipt of invalid tickets when purchased from third parties. The Biathlon World Cup Committee also assumes no liability or compensation whatsoever for any discrepancies and customer claims arising out of any third-party purchases.

2.2. Types of tickets

- ABO: The ABO ticket (subscription ticket) is a season ticket and is valid for the entire period of the event. ABOs consist of a single ticket (one A4-page) that is valid for all days of the competition.
- SINGLE TICKETS: Single tickets are valid for the respective event day (including when several competitions take place on that day). Single tickets are not available for all categories.

2.3. Prices and concessions

- The prices for single tickets are per person per day, with the exception of ABO tickets.
- CHILDREN TICKETS: Children up to and including the age of 6 are admitted free of charge in the seating areas (Gold, Silver, Antholz Lounge) and up to and including the age of 12 in the standing areas (Grandstand L, M and Track). They receive a free ticket at the stadium entrance.
- DISABLED TICKETS: Reduced tickets (Block R) are exclusively for wheelchair users and one accompanying person. There will be a separate area in the stadium for this. The discount can only be issued upon direct request to the Biathlon World Cup Committee and on presentation of the relevant ID.
- GROUP TICKETS: When booking more than 20 tickets per category per day, groups receive every 21st ticket free of charge. This discount applies to the categories Standing Stadium (grandstand L and M) and Track. The Gold, Silver and Antholz Lounge seating areas are excluded from this regulation. The discount can only be issued on direct request to the Biathlon World Cup Committee. The online ticket shop charges the standard price for all tickets.
- FAN CLUB TICKETS: Fan clubs registered with the IBU receive every 5th ticket free of charge when booking more than 4 tickets per category per day. This discount applies to the categories Standing Stadium (grandstand L and M) and Track. The Gold, Silver and Antholz Lounge seating areas are excluded from this regulation. The discount can only be issued on direct request of the official fan club representative to the Biathlon World Cup Committee and on presentation of the IBU registration confirmation. The online tickets shop charges the standard price for all tickets.
- For every booking of tickets an administration fee of 7.00 Euros is charged.

2.4. Despatch

- Tickets will be sent exclusively by e-mail for printing at home. Despatch by post and collection are not possible.
- Visitors must ensure that the tickets are printed out according to the instructions and that it is possible to check the bar code or QR code at entrance control.
- The decision as to which payment methods are available for an event is made by the organiser and may be limited due to various circumstances.

2.5. Payment

- Payment can be made by credit card (Master Card and Visa), PayPal or bank transfer.

- If bank transfer is selected as the payment method, the customer has seven days to transfer the corresponding amount, otherwise the order will be automatically cancelled.
- The tickets will be issued as soon as payment has been credited to our account.
- The decision as to which payment methods are available for an event is made by the organiser and may be limited due to various circumstances.

2.6. Refund of ticket price and expenses

- The ticket price will not be refunded under any circumstances. In the event of cancellation, postponement, programme changes or cancellation (weather, force majeure, official decisions, etc.), neither the ticket price nor any other expenses (e.g. travel, hotel) will be reimbursed.
- The only exception to this is if the event is cancelled at short notice due to the COVID 19 pandemic or the number of spectators is limited by official regulations, then the ticket purchaser is entitled to a refund of the ticket price. The administration fees charged as well as extra costs for travel, accommodation, etc. will not be reimbursed under any circumstances.
- The right to a refund of the ticket price must be asserted with the Biathlon World Cup Committee within a period of one month (30 days) from the date of the event. Only the ticket purchaser, as the contracting party, can apply for a refund.

2.7. Three Peaks/Drei Zinnen Dolomites Card

The purchase of tickets includes further additional offers:

With the purchase of an ABO season ticket, the ticket holder receives a free day ski pass and with the purchase of a single ticket a free return ride in the 3 Zinnen Dolomites ski resort.

The respective ski lift tickets can be redeemed on a day of your choice within the validity period (2022: redeemable within 17.01.-24.01.2022) at the valley stations Baranci (San Candido) and Versciaco.

2.8. Ticket Exchange

Tickets purchased on the Ticket Exchange are fully valid provided the name of the ticket holder is updated. To prevent misuse, please note that all tickets will be electronically checked at the stadium entrance and any duplicate tickets will not be admitted.

3. DATA PROTECTION

In accordance with article 13 of DSGVO 2016/679 on the protection of personal data, data will be treated in accordance with the principles of correctness, legality and transparency as well as with respect to your privacy and your rights. Detailed information can be found in the corresponding data protection declaration.

4. AMENDMENTS

The Biathlon World Cup Committee Antholz reserves the right to make changes to the general terms and conditions.

5. COVID REGULATIONS

By purchasing a ticket, the ticket purchaser accepts the general terms and conditions as well as the current Covid-19 regulations:

5.1. COVID-19 regulations:

- The following Covid-19 regulations are based on the current Green Certificate regulations "vaccinated, recovered, tested". Please note that the organizers reserve the right to reduce general Green Pass regulations to a limited regulation of vaccinated or recovered at any time.
- During the event, visitors must comply without exception with the measures prescribed at that time by law, by the authorities and/or by the organiser to prevent the spread of COVID-19.
- **Access to the event site is only permitted with a valid EU COVID digital certificate (the Green Pass).** The Green Passport is the proof of being vaccinated, recovered, tested. At the entrances, all visitors are checked for their Green Certificate. If necessary, the organiser has the right to verify the accuracy of the data by an additional check of the identity card or passport. Children under 12 are excluded from this scheme (Green Pass).
- Requirement for admission is a valid proof of identity when entering the event area:
 - **Vaccinated:** within the last 12 months
 - **Recovered:** within the last 6 months
 - **Tested:** within the last 72 hours by PCR test, within the last 48 hours by rapid antigen test; (the time of the test applies, not the receipt of the result).
- Ticket holders are responsible for providing the Green Pass proof and for its correctness and validity on the day of the event. The organizers **do not provide a testing station.**
- A printed document with an QR code (digital COVID certificate), which is scanned and checked for validity at the checkpoint, is the preferred as 3G proof.
- Visitors confirm
 - that they have not tested positive for Covid-19 on the day of the event

- that they have not had proven contact with anyone who tested positive for COVID-19 in the previous 14 days
- that they are not showing any of the following symptoms: temperature, cough, difficulty breathing
- In the event of insufficient, expired or dubious Green Pass proof or if the QR code is not legible or verifiable, the organiser has the right to refuse entry to the event.
- Violations of the prescribed security measures and falsification of the Green Pass proof will lead to denial of admission or expulsion from the event site without entitlement to a refund of the ticket price and may also lead to administrative or criminal prosecution.

- In crowds, a distance of at least one metre from other people must be observed.
- In all enclosed areas, such as shuttle buses and toilets, and in areas where the legal minimum distance cannot be maintained, visitors must wear a medical-grade or equivalent mask.
- The organiser will announce the security measures currently required for the respective event in good time before the event.

5.2. Personalised tickets:

- **All tickets will be named tickets.** Tickets are only valid for the person they are issued to and are not transferable. Random identity checks will be carried out at the entrance. If the information on the ticket does not correspond to the person presenting it, it is no longer valid.
- The ticket purchaser must provide the organiser with all necessary ticket holder data for the tickets purchased by the ticket purchaser.
- The ticket is only issued when the organizer has received all necessary data. To issue a ticket, the following personal data are required:
 - First and last name,
 - Telephone number,
 - Email address if applicable.
- The personal data will only be used for contact tracing.
- If the ticket is passed on, the new ticket holder must be specified. Name changes can only be made in the personal area of the ticket shop and are possible up to **72 hours before the start of the competition.**

Visitors acknowledges that due to the COVID 19 pandemic, the event may also be cancelled at short notice or the event may only be held without spectators or with a limited number of spectators. In all these cases, the organiser withdraws from the contract and visitors receive a refund of the ticket price. In the event of a competition taking place with a limited number of spectators,



tickets will be reallocated in the number permitted by the authorities according to the chronological purchase date received.

Should there be an increase in the currently permitted spectator capacity, the organiser reserves the right to allocate the newly released seats.

The organiser will notify visitors of any changes to the event via the website www.biathlon-antholz.it and other media channels.